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Awareness and Practices among Patients with Allergic Rhinitis Receiving Intranasal Corticosteroid Spray at National Referral Hospital, Bhutan: A Cross Sectional Study

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ABSTRACT

Introduction: Allergic rhinitis is one of the most common diseases being presented to the Ear, Nose, and Throat (ENT) Outpatient Department (OPD), affecting approximately 500 million people globally. The disease is associated with a substantial socioeconomic burden due to impaired quality of life, reduced work and school productivity and escalating healthcare costs. Intranasal corticosteroid sprays are well established as the most effective first-line treatment for patients with allergic rhinitis. Inadequate knowledge and improper use of intranasal corticosteroids may result in suboptimal therapeutic outcomes. The present study aims to evaluate the level of awareness and practices among patients with allergic rhinitis receiving intranasal corticosteroid therapy at Jigme Dorji Wangchuk National Referral Hospital (JDWNRH), Bhutan. **Methods:** A cross-sectional study was conducted at the ENT OPD, JDWNRH from July 2022 to January 2023. Patients with allergic rhinitis were included in the study using a systematic random sampling, and data was collected using a standard validated questionnaire and analysed using Stata. **Results:** 201 patients were recruited for the study. 71% (n=142) had poor awareness regarding allergic rhinitis and its treatment. 55% (n=111) had poor practices, while only 43% (n=86) could demonstrate the correct technique of nasal spray application. Education level had a significant association with awareness and practices among patients with allergic rhinitis (aOR 2.74, 95% CI 1.34 – 3.75, p-value =0.001). **Conclusion:** Poor awareness and suboptimal practices were observed among patients with allergic rhinitis using intranasal corticosteroid at JDWNRH, which may potentially contribute to inadequate disease control.

Keywords: Allergic rhinitis; Awareness and practice; Intranasal corticosteroid.

INTRODUCTION

Allergic rhinitis is a common chronic inflammatory disorder of the nose and paranasal sinuses, affecting approximately 10–40% of the adult population worldwide and an estimated 500 million individuals globally¹. Its prevalence and associated healthcare burden are increasing, becoming a major global public health concern². Environmental and lifestyle factors, including air pollution, poor indoor ventilation, overcrowding, tobacco exposure, and sedentary behavior, have been implicated in this rising trend^{3,4}. In Asia, prevalence rates range from 27% in South Korea to 32% in the United Arab Emirates⁵.

Despite its global burden, data on the prevalence and clinical impact of allergic rhinitis in Bhutan are limited. To date, no population-based epidemiological studies have been conducted in the country. Retrospective review of ENT outpatient records at JDWNRH for the year 2020 indicates that approximately 10–15% of patients presented with symptoms consistent with allergic rhinitis. These findings underscore the clinical relevance

of allergic rhinitis in the Bhutanese population and highlight the need for systematic evaluation of patients' awareness and practices regarding the disease and its management.

Allergic rhinitis is a non-communicable, IgE-mediated inflammatory condition of the nasal mucosa and paranasal sinuses, characterized by nasal obstruction, paroxysmal sneezing, rhinorrhea, and nasal irritation⁶. Therapeutic strategies encompass pharmacological and immunomodulatory approaches, including oral and intranasal antihistamines, intranasal corticosteroids, and allergen-specific immunotherapy. Intranasal corticosteroids are the recommended first-line therapy and have demonstrated superior efficacy compared with oral and intranasal antihistamines in controlling overall nasal symptoms^{1,3,6–8}. In addition to pharmacotherapy, allergen avoidance and correct intranasal spray technique are essential for optimal disease control^{9–11}.

Inadequate patient awareness has been associated with poor treatment adherence, suboptimal practices, and inadequate symptom control^{12–15}. Given the chronic nature of allergic rhinitis and the importance of long-term therapy, patient knowledge and practices play a critical role in treatment outcomes^{13,16–18}. This study aims to assess awareness and practices among patients with allergic rhinitis receiving intranasal corticosteroids spray at the

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METHODS

Study design

A cross-sectional study was conducted at the ENT Department, of the JDWNRH, Bhutan from 01st July 2022 to 31st Jan 2023.

Study setting

The ENT department consists of five consultation chambers. Chambers 1–4 are each staffed by an ENT consultant supported by an ENT technician and provide routine outpatient clinical services. Chamber 5 functions as a dedicated screening unit for walk-in patients and is staffed by ENT technicians who provide basic ENT services and minor procedural services, including wound dressing, cerumen removal, and suture removal.

The department maintains an inpatient ENT ward located on the third floor of the hospital, with a total capacity of 18 beds, accommodating both male and female patients requiring inpatient care. Surgical services are routinely conducted in Operation Theatre (OT)-7 six days per week. During the study period, the department was staffed by six ENT surgeons, four postgraduate residents, twelve ENT technicians, four audiologists, thirteen nursing staff, and one receptionist.

All patients attending the ENT outpatient services consulted ENT specialists through a prior appointment obtained at the reception counter. Direct walk-in patients were initially screened by ENT technicians at Chamber 5 and were advised to obtain an appointment for consultant evaluation when indicated.

Study population

All patients coming with symptoms of allergic rhinitis to the ENT department

Inclusion Criteria

All patients aged 18 years and above who were diagnosed with allergic rhinitis and provided consent to participate were included in the study.

Exclusion criteria

Patients under 18 years of age, those with allergic rhinitis not using intranasal corticosteroid spray, and those with non-allergic rhinitis-including chronic rhinosinusitis (CRS), nasal polyps, and vasomotor rhinitis-were excluded from the study.

Sample size calculation

The required sample size (n) was calculated using the single population proportion formula.

$$n=(p(1-p)*Z^2)/e^2$$

A proportion (p) of 0.72 was used based on previous studies showing that about 72% of patients had poor awareness and practice regarding allergic rhinitis and its treatment (19). With a 95% confidence level (Z = 1.96) and a margin of error of 5% (e = 0.05), the final calculated sample size was 188 participants.

Sampling technique

Study participants were selected using systematic random sampling. The first patient was chosen randomly by a lucky draw from the numbers 1, 2, and 3, with number 2 drawn. Thus, the second patient diagnosed with allergic rhinitis on the first day of data collection was included as the first participant. Thereafter, every second patient meeting the inclusion criteria was systematically included in the study.

Study procedure

All patients visiting ENT OPD were screened for allergic rhinitis, and those diagnosed with allergic rhinitis were directed to the investigators for collection of data and assessment of technique of nasal spray application.

To assess correct nasal spray technique, patients were requested to demonstrate the spraying technique using an empty spray bottles according to the seven-step method outlined by Beninger MS et al²⁰. Regular follow-up attendance is an important practice indicator for patients receiving long-term treatment with intranasal corticosteroid sprays. Accordingly, adherence to advised follow-up was assessed retrospectively through a review of departmental outpatient Google Sheet records maintained by the department at 4-6 weeks interval after the initial visit. All these data were collected using a study questionnaire.

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Study tool

The research questionnaire was developed using references from the previous KAP studies on Allergic rhinitis^{19,21–23}. The questionnaires were adapted with minor contextual modifications to ensure appropriateness for the Bhutanese population. Content validation was performed through expert review by a panel of three ENT surgeons and an ENT technician at the National Referral Hospital. Content validity was quantified using the Content Validity Index (CVI), with all items achieving a CVI of 0.80, indicating acceptable content validity. Subsequently, pilot testing was conducted among 20 patients attending the ENT OPD to evaluate clarity, feasibility, and comprehensibility. The questionnaires were found to be unambiguous, easily understood by respondents, and required only a short time to complete.

There were six questions to assess the awareness levels and four questions to assess the practice. Each correct response to the awareness questions was awarded one mark, while incorrect or equivocal responses received zero marks. Of a maximum possible score of six, participants scoring four or more (70%) were classified as having good awareness, and vice versa. Similarly, each appropriate practice was awarded one mark, with no marks assigned for inappropriate practices. Out of a maximum score of four, participants scoring three or more (70%) were categorized as having good practice and vice versa^{14,15,24}.

Data variables

Socio-demographic variables (age, gender, education, occupation, and address), awareness or knowledge about allergic rhinitis and its treatment and their practice towards the treatment of allergic rhinitis were collected using a validated questionnaire.

Statistical analysis

Data was recorded using EpiData 3.1 software and then exported in stata.dta format and statistical analysis was performed using StataCorp Stata 14.2 2 (StataCorp LLC, College Station, TX, USA). Descriptive analysis of the demographic data was presented as frequency and percentage. Association between socio-demographic factors to the levels of awareness and practice (good/poor) were done using a univariable and multivariable logistic regression analysis. Odds ratios along with 95% confidence interval (95%CI) are presented as appropriate. P-value of <0.05 is considered as significant.

Ethical statement

Ethical clearance to conduct the study was sought from IRB letter no: Ref. No. IRB/Approval/PN21-017/2021/519. Administrative clearance sought from MoH and site clearance was sought from JDWNRH. Written informed consents were taken from all the patients before the data collection. Data were anonymised before the data analysis.

RESULTS

Sociodemographic characteristics

A total of 201 patients were interviewed and assessed for awareness and practice. Over 74% of them were in the age range of 25-44 years, and majority of them were female (63%). Table 1 summarizes the demographics of the study subjects who participated in this study.

From the four cardinal symptoms of allergic rhinitis, all patients presented with nasal obstruction (100%) followed by recurrent sneezing (81%), and nasal irritation as illustrated in Figure 1.

Table 1: Socio-demographic characteristics of study subjects with allergic rhinitis on intranasal corticosteroid at the ENT Department of JDWNRH, 2022-2023, (n=201).

Characteristics	n(%)	
Age (Years)	18-24	32 (16)
	25-34	73 (36)
	35-44	76 (38)
	>45	20 (10)
Mean age (SD)	33.6 (9)	
Gender	Male	74 (37)
	Female	127 (63)
	No formal education	24 (12)
Education	Up to higher secondary	48 (24)
	Post-Secondary(TVET and Diploma)	65 (32)
	Bachelors and above	64 (32)
	Unemployed	58 (29)
Occupation	Technician/Associate	47(23)
	Skilled worker	42 (21)
	Professional/Managerial	54 (27)
Present address	West	185 (95)
	Central	9 (5)
	East	7 (3)
	West	75 (37)
Permanent address	Central	56 (28)
	East	70 (36)

Awareness about allergic rhinitis and treatment

Awareness level among the patients were poor in majority of them (71%, n=142). Only 48% (n=96) of the patient knew that allergic rhinitis is a non-contagious disease. Though majority of the patient were aware that life style and environment did affect their allergic symptoms (74%, n=148), only 22% (n=45) knew that allergic rhinitis can be prevented. Only few patients knew that the nasal spray they were using contained steroids while 44% (n=88) didn't know it should be used for a longer duration as shown in table 2.

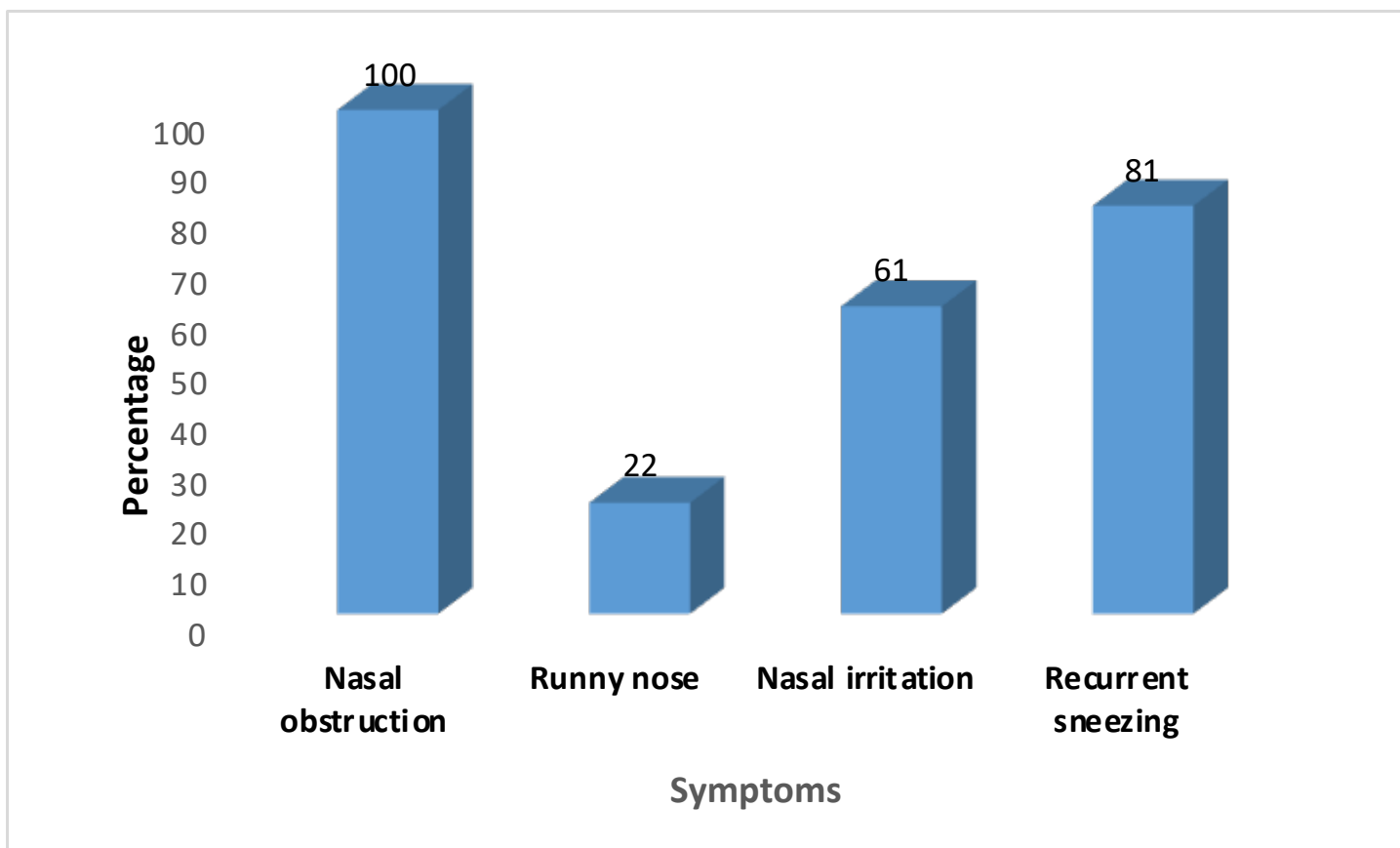


Figure 1: Illustrates symptom analysis of the patients with allergic rhinitis at the ENT OPD JDWNRH, 2022-2023, (n=201).

Table 2: Proportion of study participants with allergic rhinitis receiving intranasal corticosteroid spray aware about the disease and treatment at the ENT OPD JDWNRH, 2022-2023, (n=201).

Awareness questions	Yes n(%)	No n(%)	Don't Know n(%)	Not sure n(%)
Allergic rhinitis is a contagious infection of nose.	30(15)	*97(48)	69(34)	5(2)
Life style, diet and environment affects allergic rhinitis.	*153(74)	12(6)	34(17)	2(1)
Allergic Rhinitis can be prevented.	*44(22)	27(13)	128(64)	2(1)
Allergic Rhinitis tends to run in families.	*108(52)	36(18)	55(27)	2(1)
Nasal spray contains steroids	*12(6)	9(4)	166(83)	14(7)
Nasal steroid spray should be applied for at least 6 weeks.	*118(59)	5(2)	76(40)	2(1)
Awareness levels	Frequency		Percentage	
λ Good Awareness	59		29	
Poor Awareness	142		71	

*Indicates correct responses. λ Good awareness are those scoring >=4, Poor awareness are those scoring <4

Practice and technique of spray application

From 201 patients, 55% (n=111) of the subjects exhibited poor practice. Only 47% (n=94) of the patients used nasal spray as prescribed showing a poor compliance to treatment while 66% (n=132) do visit doctors when they get the nasal symptoms. In more than half of the study subjects their technique of nasal spray application was incorrect (n=115) as shown in Table 3.

Logistic regression analysis revealed that female patients were 2.1 times more likely to demonstrate better awareness regarding allergic rhinitis and treatment (aOR 2.1, 95%CI 1.52 - 4.57, p=0.002). Furthermore, those who have attained better education were significantly at higher odds of having better awareness as compared to those who didn't receive any formal education as shown in Table 4.

Statistical analysis revealed that practice levels were not significantly associated with sociodemographic variables or with the technique of intranasal corticosteroid application across patient subgroups (Table 5).

Table 3: Proportion of study participants with allergic rhinitis receiving intranasal steroid spray and their practice patterns and the technique of spray application at the ENT OPD, JDWNRH, 2022-2023,(n=201).

Practice Questions	Yes	No
	n (%)	
I use nasal steroid spray without fail as prescribed.	94(47)	107(53)
I avoid dust and smoke.	183(91)	18(9)
I visit doctor whenever I get symptoms of allergic rhinitis	132(66)	69(34)
Did the patient turn up for follow-up at one month	59(29)	142(71)
Practice levels	Frequency	Percentage
λ Good Practice	90	45
Poor Practice	111	55
	Correct	Not Correct
Technique of Nasal spray application	n(%)	n(%)
Demonstrated the technique of applying the nasal steroids	86(43)	115(57)

λ Good practices are those scoring ≥3, Poor practice are those scoring <3

DISCUSSION

In this study, 71% (n=142) of patients demonstrated poor awareness of allergic rhinitis and its management. Although most participants recognized the influence of lifestyle and environmental factors on symptoms, less than a quarter were aware that the allergic rhinitis can be prevented. This finding is clinically relevant, as patient education and allergen avoidance are central to effective management of allergic rhinitis^{3,6,9,25}.

Logistic regression analysis identified educational attainment as a significant determinant of awareness level. Higher educational status was associated with progressively increased odds of good awareness, with a statistically significant association observed among participants holding a post-secondary education and. Additionally, individuals employed in professional or managerial roles demonstrated significantly greater awareness, a relationship that likely reflects the influence of higher educational exposure status. The findings of this study are consistent with the study done by Corbett et al. who also reported similar association between education attainment and awareness¹⁸.

Notably, female participants exhibited 2.1-fold higher odds of good awareness compared with males, suggesting potential sex-based differences in health information-seeking behavior and engagement with disease-related knowledge. However, studies done in other countries reveal males were better aware about the disease and treatment as compared to females which they attributed to difference in education status between the genders in their countries^{14,19}. These observations demonstrate the critical role of education of patients on the disease awareness and thus a targeted education program forms an integral component of allergic rhinitis management^{3,25,26}.

In this study, 55% (n=201) of patients exhibited suboptimal treatment practices. Adherence to prescribed intranasal corticosteroid therapy was observed in only 47% (n=94) participants, 29% (n=58) attended one-month follow-up visits, and 34% failed to seek medical care despite persistent allergic symptoms. These findings are consistent with previous KAP studies conducted globally^{13-15,19}, which attributed poor treatment practices to limited disease knowledge and misperceptions, a finding which is also evident in our study. Although this study didn't assess why the compliance to treatment was poor, study done by Bridgeman MR, 2017, the reasons for poor compliance were due to safety issues, misperceptions regarding the loss of response from frequent use, and undesirable sensations associated with intranasal administration^{10,27}.

Among the study subjects 57% (n=115) demonstrated incorrect technique, with the majority failing to prime the spray correctly and neglecting to clear the nasal passages prior to application. The reason might be due to poor counselling and demonstration of use of intranasal corticosteroid spray. Study done in Europe and around revealed that patient training forms an integral part of management of allergic rhinitis^{10,13,26-28}.

Although higher educational attainment was significantly associated with greater awareness, this did not translate into

Table 4: Logistic regression analysis showing association between socio-demographic factors and the awareness about disease and treatment among patients with allergic rhinitis receiving intranasal corticosteroid spray at JDWNRH, 2022-2023, (n=201).

Awareness		cOR (95% CI)	p-value	aOR (95% CI)	p-value
Gender	Male (<i>Ref</i>)				
	Female	2.3(1.6 - 4.4)	0.001	2.1(1.5 - 4.5)	0.002
Age	18-24 (<i>Ref</i>)				
	25-35	1.3(0.8 - 3.2)	0.263	1.4(0.8- 2.3)	0.173
	35-45	1.1(0.6 - 1.7)	0.652	1.2(0.7 - 2.1)	0.497
	>45	1.5(0.9 - 2.6)	0.091	1.5(0.8 - 2.2)	0.181
Education	No Formal education (<i>Ref</i>)				
	Up to higher secondary	1.3(0.8 - 2.18)	0.331	1.3(0.9 - 2.6)	0.282
	TVET / Diploma	1.7(1.2- 3.2)	0.022	1.8(1.3 – 3.6)	0.026
	Bachelors and above	2.9(1.6- 4.3)	0.001	2.7(1.3 – 3.7)	0.001
Occupation	Unemployed (<i>Ref</i>)				
	Technician/Associate	1.1(0.5 - 1.5)	0.533	1.3(0.6 - 1.8)	0.265
	Skilled worker	1.3(0.8 - 2.1)	0.294	1.2(0.7 - 2.0)	0.475
	Managerial/ Professional	1.9(1.4– 4.4)	0.021	1.5(1.2 - 3.3)	0.081
*Regions	West (<i>Ref</i>)				
	Central	1.1(0.8 - 2.1)	0.632	-	-
	East	1.1(0.7 – 1.8)	0.816	-	-

cOR: Crude odds ratio, aOR: Adjusted odds ratio, CI: Confidence interval. *Ref*: Reference category for comparison, TVET: Technical and vocational education and training

*Region was not modelled into the Multivariable logistic regression as none of the p-value were below 0.2.

improved treatment practices. The gap between knowledge and practice may reflect insufficient patient counseling and education in high-volume outpatient settings. These findings emphasizes the need for structured, targeted education programs to enhance disease understanding and ensure correct use of therapy, thereby optimizing allergic rhinitis management.

From the 201 study subjects, 63% were females and 37% were males. There is female predominance in the number of patients who visited during the study period which is in concurrence with similar studies done around the globe^{29,30}. Majority (88%) of the study subjects were from the young adult age group between 18-45 years of age which could be explained by higher preponderance for activities and exposure in this age group. An international survey study done by Barghav et.al also found similar age ranges except for South Korea and Japan where the majority of the subjects were younger than 18 years and older than 50 respectively⁵.

Among the three regions in Bhutan, most of patients came from western region because the site of study was in JDWNRH which is located in the western region. Also it could be because western region is the most develop with majority of the economic activity happening in the western region as allergic rhinitis is found to

be more prevalent in higher socioeconomic status and polluted environment^{7,16,31}.

LIMITATIONS

The present has several has several limitation that warrants consideration. Data were collected in a busy outpatient department setting, which may have posed challenges for participants with limited literacy in accurately comprehending and completing the questionnaires. Additionally, participants may have felt apprehensive while demonstrating intranasal spray technique in a crowded clinical environment, potentially influencing the accuracy of the technique assessment. Furthermore, as this was a single-center study conducted at a national referral hospital, the findings may have limited generalizability to the broader population and to other healthcare settings.

Recommendations

Both awareness and practices among patients receiving intranasal corticosteroid nasal spray were poor. Therefore providing a structured education to patients regarding the correct use, benefits, and safety of intranasal corticosteroids using leaflets, posters, and short instructional videos. Also a further

Table 5: Logistic regression analysis showing association between socio-demographic factors and the practice level among patients with allergic rhinitis receiving intranasal steroid spray at JDWNRH, 2022-2023, (n=201).

Practice		cOR (95% CI)	p-value	aOR(95%CI)	p-value
Gender	Male(<i>Ref</i>)				
	female	0.9(0.9 - 1.8)	0.891	0.8(0.8 - 1.7)	0.415
Age	18-24(<i>Ref</i>)				
	25-35	1.3(0.8 - 2.4)	0.203	1.1(0.7 - 2.1)	0.693
	35-45	1.3(0.7 - 2.1)	0.294	1.2(0.6 - 1.8)	0.433
	>45	0.9(0.6 - 1.5)	0.819	1.2(0.8 - 2.3)	0.377
Education	No Formal education (<i>Ref</i>)				
	Up to higher secondary	1.2(0.8 - 2.2)	0.353	1.2(0.7 - 1.9)	0.412
	TVET / Diploma	1.4(0.8 - 2.4)	0.295	1.3(0.8 - 2.3)	0.236
	Bachelors and above	1.5(0.9 - 2.6)	0.098	1.6(0.8 - 2.5)	0.071
Occupation	Unemployed (<i>Ref</i>)				
	Technician/Associate	1.1(0.6 - 1.6)	0.562	0.9(0.5 - 1.6)	0.835
	Skilled worker	1.3(0.7 - 2.1)	0.254	1.1(0.7 - 2.0)	0.592
	Managerial/ Professional	1.6(0.9 - 2.8)	0.065	1.4(0.9 - 2.7)	0.139
*Regions	West (<i>Ref</i>)				
	Central	1.1(0.7 - 2.2)	0.492	-	-
	East	1.2(0.8 - 2.3)	0.397	-	-

cOR : Crude odds ratio, aOR : Adjusted odds ratio, CI: Confidence interval, Ref: Reference category for comparison, TVET: Technical and vocational education and training

*Region was not modelled into the Multivariable logistic regression as none of the p-value were below 0.2

study can be done to assess the awareness and practices among health care providers (ENT technicians, GPs and General duty medical officers) when they treat patients with allergic rhinitis.

CONCLUSIONS

Awareness and practice among patients using intranasal corticosteroid spray for allergic rhinitis are inadequate, likely contributing to poor symptom control. Targeted education and demonstration of proper spray technique may improve adherence and clinical outcomes.

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AUTHORS CONTRIBUTION

Following authors have made substantial contributions to the manuscript as under:

SJ: Conceptualization, manuscript writing, data collection, data analysis

SC: Conceptualization, manuscript writing, data analysis

DP: Manuscript writing, data analysis

SM: Manuscript writing, data collection

Authors agree to be accountable for all respects of the work in ensuring that questions related to the accuracy and integrity of any part of the work are appropriately investigated and resolved.

CONFLICT OF INTEREST

None

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